

# Stockland Liveability Index 2025 Survey LLC Promotion Terms and Conditions

<b>SCHEDULE</b>																												
<b>No.</b>	<b>Promotion</b>																											
		Stockland Liveability Index 2025 Survey																										
<b>1</b>	<b>Promoter</b>	Stockland Development Pty Limited ABN 71 000 064 835 Level 25, 133 Castlereagh Street, Sydney, NSW 2000 02 9035 2000																										
<b>2</b>	<b>Participation – residency restriction</b>	Entry to the Promotion is open to residents who live in a Qualifying Community.																										
<b>3</b>	<b>Participation – age restriction</b>	Participation in the Promotion is only available to persons over 18 years of age																										
<b>4</b>	<b>Promotional Period</b>	The Promotion commences Monday 17 <sup>th</sup> February 2025 and entries close on Sunday 16 <sup>th</sup> March 2025 at 11:59PM Australian Eastern Daylight Time (AEDT)																										
<b>5</b>	<b>Qualifying Community</b>	<p>Any of the below Stockland residential community:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tbody> <tr><td style="width: 30%;">Qld</td><td>Halcyon Waters</td></tr> <tr><td>Qld</td><td>Vision by Halcyon</td></tr> <tr><td>Qld</td><td>Halcyon Lakeside</td></tr> <tr><td>Qld</td><td>Halcyon Landing</td></tr> <tr><td>Qld</td><td>Halcyon Glades</td></tr> <tr><td>Qld</td><td>Halcyon Greens</td></tr> <tr><td>Qld</td><td>Halcyon Rise</td></tr> <tr><td>Qld</td><td>B by Halcyon</td></tr> <tr><td>Qld</td><td>Halcyon Parks</td></tr> <tr><td>Qld</td><td>Halcyon Nirimba</td></tr> <tr><td>Qld</td><td>Halcyon Promenade</td></tr> <tr><td>Qld</td><td>Halcyon Ridge</td></tr> <tr><td>Vic</td><td>Halcyon Berwick</td></tr> </tbody> </table>	Qld	Halcyon Waters	Qld	Vision by Halcyon	Qld	Halcyon Lakeside	Qld	Halcyon Landing	Qld	Halcyon Glades	Qld	Halcyon Greens	Qld	Halcyon Rise	Qld	B by Halcyon	Qld	Halcyon Parks	Qld	Halcyon Nirimba	Qld	Halcyon Promenade	Qld	Halcyon Ridge	Vic	Halcyon Berwick
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<b>6</b>	<b>How to participate (Qualifying Entry)</b>	<p>To participate in the Promotion, each participant must:</p> <ul style="list-style-type: none"> <li>(a) As at the commencement of the Promotional Period, reside within a Stockland Qualifying Community;</li> <li>(b) complete the survey within the Promotional Period;</li> <li>(c) complete the survey in good faith;</li> <li>(d) be the first qualified participant from their household to complete the survey;</li> <li>(e) provide required details within the survey (name, address, email and phone number) correctly and honestly; and</li> <li>(f) acknowledge and agree that the participant must comply with the relevant 'How to Participate' section of this Schedule.</li> </ul>																										

		Each participant is entitled to complete and submit the Survey and Competition Questions once only. Multiple Surveys from the same person will result in any additional entries from the Entrant being disqualified.
7	<b>Incentive(s)</b>	A total of 20 gift cards valued at \$500 across all participating Stockland Halcyon communities.  See part E and F of this document for more details. The gift card supplier's terms and conditions can be viewed at <a href="https://rewardscometrue.com.au/information/visa-tcs/">https://rewardscometrue.com.au/information/visa-tcs/</a>
8	<b>How to win?</b>	The Competition is a game of chance.  The winning participants will be randomly computer generated from all Qualifying Entries in the draw.  The Promoter's decision in relation to any aspect of the Competition is final and binding and the Promoter will not enter into any correspondence regarding the result, including in the event of a dispute.
9	<b>Are there limitations on Incentives?</b>	Each household (i.e each address) may not win more than one Incentive. There is a maximum of twenty (20) gift cards valued at \$500 each to be won as part of the Promotion.  The Promoter's decision in relation to any aspect of the Promotion is final and binding and the Promoter will not enter into any correspondence regarding the result, including in the event of a dispute.
10	<b>Collection of Incentives</b>	Those participants who have been selected to receive the Incentive will be notified by e-mail week commencing 14 <sup>th</sup> April 2025 with instructions as to how to claim the Incentive and establish his/her entitlement to it. Participants grant the Promoter permission to communicate with them by e-mail for this purpose.

**Participants should pay particular attention to:**

- any unusual or onerous restrictions on the method of participation, if any (see the "How to participate" section of the Schedule and Part D of these terms and conditions); and
- the Promoter's limitation of liability (see Part G of these terms and conditions).

**PART A - INTRODUCTION**

1. Information on how to participate in the Promotion and Incentive details form part of these terms and conditions.
2. By participating in the Promotion, participants accept and agree to be bound by these terms and conditions. For the avoidance of doubt, these terms and conditions include the Schedule above.
3. Participants must comply with these terms and conditions to participate in the Promotion.
4. Where there is an inconsistency between the Schedule and Parts A to H of these terms and conditions, the Schedule will prevail.

**PART B - PRIVACY AND COLLECTION NOTICE**

5. The Promoter will collect and use each participant's personal information for the purposes outlined in this [privacy collection notice](#).
6. By participating in the Promotion, participants consent to the use of their personal information as described in clause 5.
7. Participants may access, change and/or update their personal information in accordance with the Promoter's privacy policy <https://www.stockland.com.au/privacy-policy>.

#### **PART C - WHO CAN PARTICIPATE IN THE PROMOTION**

8. If the Schedule permits participants to be under the age of 18 years, such participants must seek permission from their parent or guardian to participate. If the participant is under 18 years of age, the Incentive will be provided to the participant's parent or legal guardian.
9. Directors and employees (and their immediate families) of the Promoter or its related companies or agencies and Participating Retailers are not eligible to participate. Immediate families means spouse, ex-spouse, de facto partner, ex-de facto partner, child, step-child, parent, step-parent, legal guardian, sibling or step-sibling.
10. The Promotion is not available in conjunction with any other promotion or offer by the Promoter or any related body corporate.

#### **PART D – HOW TO PARTICIPATE IN THE PROMOTION**

11. To participate in the Promotion, each participant must comply with the 'How to Participate' section of the Schedule.
12. The Promoter reserves the right, at any time, to request verification of the age, identity, residential address, email, phone number or any other information relevant to participation in the Promotion of all participants. The Promoter reserves the right to disqualify any participant who provides false information or fails to provide information that is reasonably requested by the Promoter.
13. The Promoter reserves the right, in its sole discretion, to disqualify any participant who has:
  - (a) provided incomplete, indecipherable and/or offensive material as part of their participation in the Promotion,
  - (b) breached any of these terms and conditions; and/or
  - (c) contravened any applicable laws or regulations or otherwise engaged in unlawful or improper conduct.
14. The eligibility of participants to receive an Incentive is solely within the discretion of the Promoter.
15. The Promoter accepts no responsibility for late, lost or misdirected communications.
16. If participation in the Promotion is online, by telephone or SMS, the Promoter assumes no responsibility for any failure to receive any information or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches. If such problems arise, then the Promoter may modify, cancel, terminate or suspend the Promotion.

#### **PART E – INCENTIVES**

17. iGoDirect Group (ABN 17 110 897 320) is the distributor of the incentives under the

Rewards Come True brand, and Novatti Group Limited (ABN 98 606 556 183) is issuer of the giftcards. Further details regarding terms and conditions can be found at: <https://rewardscometrue.com.au/information/visa-tcs/>.

18. For enquiries about physical card delivery, activation or redemption please contact Rewards Come True via email at [support@cometrue.com.au](mailto:support@cometrue.com.au) or call 1800 446 347.
19. The Incentive cannot be used in certain retail outlets. Stockland does not accept any liability or assume any responsibility in any way arising out of, or in relation to, the use of the Incentive, or for any card faults or defects or if the eligible participant is unable to use Incentive for any reason including if the Incentive is damaged or lost.
20. The Incentive (including any unused portion) must be taken as stated, and is not transferable, exchangeable or redeemable for cash. The Promoter will not be liable in the event that the eligible participant does not take, or is unable to use, their Incentive or any portion of it for any reason.
21. Independent financial advice should be sought as tax implications may arise as a result of accepting the Incentive. Any taxes (other than GST, if any) which may be payable as a consequence of receiving the Incentive are the sole responsibility of the eligible participant.
22. If the Incentive is unavailable for reasons beyond the Promoter's control, the Promoter, in its sole discretion, reserves the right to substitute the Incentive with a Incentive of equal or greater monetary value, subject to any written directions from a regulatory authority.
23. The Incentive is subject to the terms and conditions of use applying to the Incentive at the time it is issued by iGoDirect, Novatti and the retailer at which the eligible participant has chosen to redeem the Incentive.

#### **PART F – UNREDEEMED INCENTIVES**

24. Subject, where relevant, to any directions given under the legislation regulating the Promotion, if an Incentive is not claimed by the eligible participant within 12 months from the date the Incentive was issued, the Incentive will be deemed unredeemed and forfeited.
25. The participant may not make a claim on the Promoter or Stockland arising from or in connection to the participant's failure to redeem or claim the Incentive within this timeframe.

#### **PART G - NO LIABILITY**

26. Any Incentive supplied by a third party supplier is subject to the terms and conditions of that third party supplier. The Incentive may come with guarantees that cannot be excluded under the Australian Consumer Law. If those guarantees are not complied with, then you will have rights under the Australian Consumer Law. Subject to those guarantees and rights, the Promoter shall not be liable and excludes all liability (including negligence), for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) for damage to property, personal injury or death suffered or sustained in connection with this Promotion or the use or taking of any Incentive except for any liability which cannot be excluded by law including as provided for under the Australian Consumer Law.
27. The Promoter and its associated agencies and companies assume no responsibility for any incorrect or inaccurate information, either caused or provided by a participant or due to any of the equipment or programming associated with or utilised in the Promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of the Promotion including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or

unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.

28. If for any reason, the Promotion is not capable of running as planned (including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Promotion), the Promoter reserves the right, in its sole discretion, to disqualify any participant who undermines the fairness of the Promotion (by, for example, tampering with, or using or exploiting errors in, the entry process to obtain a competitive advantage over other participant), to take any action that may be available, and to cancel, terminate, modify or suspend the Promotion, subject to any direction given under state regulations, or any written directions given by a relevant regulatory authority.

#### **PART H - TERMINATION OF PROMOTION**

29. The Promoter reserves the right to vary the terms of, or cancel, the Promotion at any time without liability to any participant or other person, subject to applicable laws.